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NOTICE OF ALLOWANCE AND FEE(S) DUE

28393 7590 12/09/2010

STERNE, KESSLER, GOLDSTEIN & FOX P.L.L.C.
1100 NEW YORK AVE., N.W.
WASHINGTON, DC 20005

EXAMINER

ELAHEE, MD S

ART UNIT

PAPER NUMBER

2614

DATE MAILED: 12/09/2010

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
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09/934,121

08/21/2001

William J. Byrne

2222.0320000

7730

TITLE OF INVENTION: DYNAMIC INTERACTIVE VOICE INTERFACE

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1510	\$300	\$0	\$1810	03/09/2011

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. THIS STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

HOW TO REPLY TO THIS NOTICE:

I. Review the SMALL ENTITY status shown above.

If the SMALL ENTITY is shown as YES, verify your current SMALL ENTITY status:

A. If the status is the same, pay the TOTAL FEE(S) DUE shown above.

B. If the status above is to be removed, check box 5b on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and twice the amount of the ISSUE FEE shown above, or

If the SMALL ENTITY is shown as NO:

A. Pay TOTAL FEE(S) DUE shown above, or

B. If applicant claimed SMALL ENTITY status before, or is now claiming SMALL ENTITY status, check box 5a on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and 1/2 the ISSUE FEE shown above.

II. PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

PART B - FEE(S) TRANSMITTAL

**Complete and send this form, together with applicable fee(s), to: Mail Mail Stop ISSUE FEE
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or Fax (571)-273-2885**

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where appropriate. All further correspondence including the Patent, advance orders and notification of maintenance fees will be mailed to the current correspondence address as indicated unless corrected below or directed otherwise in Block 1, by (a) specifying a new correspondence address; and/or (b) indicating a separate "FEE ADDRESS" for maintenance fee notifications.

CURRENT CORRESPONDENCE ADDRESS (Note: Use Block 1 for any change of address)

28393 7590 12/09/2010

STERNE, KESSLER, GOLDSTEIN & FOX P.L.L.C.
1100 NEW YORK AVE., N.W.
WASHINGTON, DC 20005

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Certificate of Mailing or Transmission

I hereby certify that this Fee(s) Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Mail Stop ISSUE FEE address above, or being facsimile transmitted to the USPTO (571) 273-2885, on the date indicated below.

(Depositor's name)
(Signature)
(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/934,121	08/21/2001	William J. Byrne	2222.0320000	7730

TITLE OF INVENTION: DYNAMIC INTERACTIVE VOICE INTERFACE

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1510	\$300	\$0	\$1810	03/09/2011

EXAMINER	ART UNIT	CLASS-SUBCLASS
ELAHEE, MD S	2614	379-088180

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

- ☐ Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached.
- ☐ "Fee Address" indication (or "Fee Address" Indication form PTO/SB/47; Rev 03-02 or more recent) attached. **Use of a Customer Number is required.**

2. For printing on the patent front page, list

- (1) the names of up to 3 registered patent attorneys or agents OR, alternatively, 1 _____
- (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed. 2 _____
- 3 _____

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Please check the appropriate assignee category or categories (will not be printed on the patent) : ☐ Individual ☐ Corporation or other private group entity ☐ Government

4a. The following fee(s) are submitted:

- ☐ Issue Fee
- ☐ Publication Fee (No small entity discount permitted)
- ☐ Advance Order - # of Copies _____

4b. Payment of Fee(s); (Please first reapply any previously paid issue fee shown above)

- ☐ A check is enclosed.
- ☐ Payment by credit card. Form PTO-2038 is attached.
- ☐ The Director is hereby authorized to charge the required fee(s), any deficiency, or credit any overpayment, to Deposit Account Number _____ (enclose an extra copy of this form).

5. Change in Entity Status (from status indicated above)

- ☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

NOTE: The Issue Fee and Publication Fee (if required) will not be accepted from anyone other than the applicant; a registered attorney or agent; or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office.

Authorized Signature _____

Date _____

Typed or printed name _____

Registration No. _____

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/934,121	08/21/2001	William J. Byrne	2222.0320000	7730
28393	7590	12/09/2010	EXAMINER	
STERNE, KESSLER, GOLDSTEIN & FOX P.L.L.C. 1100 NEW YORK AVE., N.W. WASHINGTON, DC 20005			ELAHEE, MD S	
			ART UNIT	PAPER NUMBER
			2614	
DATE MAILED: 12/09/2010				

Determination of Patent Term Adjustment under 35 U.S.C. 154 (b) (application filed on or after May 29, 2000)

The Patent Term Adjustment to date is 176 day(s). If the issue fee is paid on the date that is three months after the mailing date of this notice and the patent issues on the Tuesday before the date that is 28 weeks (six and a half months) after the mailing date of this notice, the Patent Term Adjustment will be 176 day(s).

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Adjustment is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (<http://pair.uspto.gov>).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 or (571)-272-4200.

Notice of Allowability	Application No.	Applicant(s)	
	09/934,121	BYRNE ET AL.	
	Examiner	Art Unit	
	MD S. ELAHEE	2614	

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address--

All claims being allowable, PROSECUTION ON THE MERITS IS (OR REMAINS) CLOSED in this application. If not included herewith (or previously mailed), a Notice of Allowance (PTOL-85) or other appropriate communication will be mailed in due course. **THIS NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RIGHTS.** This application is subject to withdrawal from issue at the initiative of the Office or upon petition by the applicant. See 37 CFR 1.313 and MPEP 1308.

1. ☒ This communication is responsive to 10/13/2010.
2. ☒ The allowed claim(s) is/are 10-18 and 56-89 (Rearranged claims are 1-43).
3. ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
 - a) ☐ All b) ☐ Some* c) ☐ None of the:
 1. ☐ Certified copies of the priority documents have been received.
 2. ☐ Certified copies of the priority documents have been received in Application No. _____.
 3. ☐ Copies of the certified copies of the priority documents have been received in this national stage application from the International Bureau (PCT Rule 17.2(a)).

* Certified copies not received: _____.

Applicant has THREE MONTHS FROM THE "MAILING DATE" of this communication to file a reply complying with the requirements noted below. Failure to timely comply will result in ABANDONMENT of this application.

THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.

4. ☐ A SUBSTITUTE OATH OR DECLARATION must be submitted. Note the attached EXAMINER'S AMENDMENT or NOTICE OF INFORMAL PATENT APPLICATION (PTO-152) which gives reason(s) why the oath or declaration is deficient.
5. ☐ CORRECTED DRAWINGS (as "replacement sheets") must be submitted.
 - (a) ☐ including changes required by the Notice of Draftsperson's Patent Drawing Review (PTO-948) attached
 - 1) ☐ hereto or 2) ☐ to Paper No./Mail Date _____.
 - (b) ☐ including changes required by the attached Examiner's Amendment / Comment or in the Office action of Paper No./Mail Date _____.

Identifying indicia such as the application number (see 37 CFR 1.84(c)) should be written on the drawings in the front (not the back) of each sheet. Replacement sheet(s) should be labeled as such in the header according to 37 CFR 1.121(d).
6. ☐ DEPOSIT OF and/or INFORMATION about the deposit of BIOLOGICAL MATERIAL must be submitted. Note the attached Examiner's comment regarding REQUIREMENT FOR THE DEPOSIT OF BIOLOGICAL MATERIAL.

Attachment(s)

- | | |
|---|--|
| <ol style="list-style-type: none"> 1. <input type="checkbox"/> Notice of References Cited (PTO-892) 2. <input type="checkbox"/> Notice of Draftsperson's Patent Drawing Review (PTO-948) 3. <input type="checkbox"/> Information Disclosure Statements (PTO/SB/08),
Paper No./Mail Date _____ 4. <input type="checkbox"/> Examiner's Comment Regarding Requirement for Deposit
of Biological Material | <ol style="list-style-type: none"> 5. <input type="checkbox"/> Notice of Informal Patent Application 6. <input type="checkbox"/> Interview Summary (PTO-413),
Paper No./Mail Date _____. 7. <input checked="" type="checkbox"/> Examiner's Amendment/Comment 8. <input type="checkbox"/> Examiner's Statement of Reasons for Allowance 9. <input type="checkbox"/> Other _____. |
|---|--|

/MD S ELAHEE/
Primary Examiner, Art Unit 2614

EXAMINER'S AMENDMENT

1. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Mr. Salvador Bezos on 11/30/2010.

Amendment was entered as following:

1-9. (Canceled)

10. (Currently Amended) A method of providing a telephony voice user interface for a user comprising:

presenting an input interface to enable the user to specify personality information comprising one or more individual character traits without regard to user interaction history;

selecting a consistent personality for a virtual host based on the specified personality information, wherein the consistent personality defines adjustments to one or more user interaction features of the virtual host;

storing, at a computing device, the individual character traits in a user profile having preference information for the user; and

generating the virtual host with the consistent personality in accordance with the individual character traits, in addition to behavior of the virtual host modified by user interaction history.

11. (Previously Presented) The method of claim 10, wherein the individual character traits comprise information defining a tone of voice for the virtual host.

12. (Previously Presented) The method of claim 10, wherein the individual character traits comprise information defining a speed of voice for the virtual host.

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13. (Previously Presented) The method of claim 10, wherein the individual character traits comprise information defining a background for the virtual host.

14. (Previously Presented) The method of claim 10, wherein the individual character traits comprise information defining a sex for the virtual host.

15. (Previously Presented) The method of claim 10, wherein the individual character traits comprise information defining an accent for the virtual host.

16. (Previously Presented) The method of claim 10, wherein the individual character traits comprise information defining a formality level of a conversational style for the virtual host.

17. (Previously Presented) The method of claim 16, wherein the user profile further includes user interaction history information, the method further comprising: adjusting the conversational style based on the user interaction history information.

18. (Previously Presented) The method of claim 17, wherein adjusting comprises changing the formality level according to a level of user experience with the voice user interface.

19-55. (Canceled)

56. (Currently Amended) A method of providing a telephony voice interface to an end user comprising:

receiving specified personality information comprising one or more individual character traits without regard to user interaction history from a communication device associated with a login identifier;

determining a consistent personality based on the specified personality information;

storing, at a computing device, the individual character traits in a profile corresponding to the login identifier;

adjusting one or more user interaction features of a virtual host associated with the login identifier based on adjustments defined by the consistent personality, in addition to behavior of the virtual host modified by user interaction history; and

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sending a dialogue to the communication device using a conversational style consistent with the adjusted one or more user interaction features.

57. (Previously Presented) The method of claim 56, wherein the individual character traits comprise information defining a tone of voice for the virtual host.

58. (Previously Presented) The method of claim 56, wherein the individual character traits comprise information defining a speed of voice for the virtual host.

59. (Previously Presented) The method of claim 56, wherein the individual character traits comprise information defining a background for the virtual host.

60. (Previously Presented) The method of claim 56, wherein the individual character traits comprise information defining a sex for the virtual host.

61. (Previously Presented) The method of claim 56, wherein the individual character traits comprise information defining an accent for the virtual host.

62. (Previously Presented) The method of claim 56, wherein the individual character traits comprise information defining a formality level of a the conversational style for the virtual host.

63. (Previously Presented) The method of claim 62, wherein the profile further includes interaction history information, the method further comprising: adjusting the conversational style based on the interaction history information.

64. (Previously Presented) The method of claim 63, wherein adjusting comprises changing the formality level according to a level of experience with the voice interface.

65. (Currently Amended) A system for providing a telephony voice interface to an end user, the system comprising:

a memory storing:

an interface module configured to enable the end user to specify personality information comprising one or more individual character traits without regard to user interaction history,

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a selecting module configured to select a consistent personality for a virtual host based on the specified personality information, wherein the consistent personality defines adjustments to one or more user interaction features of the virtual host,

a storing module configured to store the individual character traits in a profile having preference information within the memory, and

a generating module configured to generate the virtual host with the consistent personality in accordance with the individual character traits, in addition to behavior of the virtual host modified by user interaction history; and

a processor configured to process the enabling, storing, and generating modules.

66. (Previously Presented) The system of claim 65, wherein the individual character traits comprise information defining a tone of voice for the virtual host.

67. (Previously Presented) The system of claim 65, wherein the individual character traits comprise information defining a speed of voice for the virtual host.

68. (Previously Presented) The system of claim 65, wherein the individual character traits comprise information defining a background for the virtual host.

69. (Previously Presented) The system of claim 65, wherein the individual character traits comprise information defining a sex for the virtual host.

70. (Previously Presented) The system of claim 65, wherein the individual character traits comprise information defining an accent for the virtual host.

71. (Previously Presented) The system of claim 65, wherein the individual character traits comprise information defining a formality level of a conversational style for the virtual host.

72. (Previously Presented) The system of claim 71, wherein the profile further includes interaction history information, the system further comprising:

an adjusting module configured to adjust the conversational style based on the interaction history information.

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73. (Previously Presented) The system of claim 72, wherein adjusting the conversational style based on the interaction history information comprises changing the formality level according to a level of experience with the voice interface.

74. (Currently Amended) A non-transitory computer-readable storage medium having instructions stored thereon, the instructions comprising:

instructions for receiving specified personality information comprising one or more individual character traits without regard to user interaction history;

instructions for determining a consistent personality for a virtual host based on the specified personality information, wherein the individual character traits are specified by ~~the~~ an end user of ~~the~~ a telephony voice interface;

instructions for storing the individual character traits in a profile having preference information; and

instructions for generating the virtual host with the consistent personality in accordance with the individual character traits, wherein the consistent personality specifies adjustments to one or more user interaction features of the virtual host, in addition to behavior of the virtual host modified by user interaction history.

75. (Previously Presented) The storage medium of claim 74, wherein the individual character traits comprise information defining a tone of voice for the virtual host.

76. (Previously Presented) The storage medium of claim 74, wherein the individual character traits comprise information defining a speed of voice for the virtual host.

77. (Previously Presented) The storage medium of claim 74, wherein the individual character traits comprise information defining a background for the virtual host.

78. (Previously Presented) The storage medium of claim 74, wherein the individual character traits comprise information defining a sex for the virtual host.

79. (Previously Presented) The storage medium of claim 74, wherein the individual character traits comprise information defining an accent for the virtual host.

80. (Previously Presented) The storage medium of claim 74, wherein the individual character traits comprise information defining a formality level of a conversational style for the virtual host.

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81. (Previously Presented) The storage medium of claim 80, wherein the profile further includes interaction history information, the computer program logic further comprising: instructions for adjusting the conversational style based on the interaction history information.

82. (Previously Presented) The storage medium of claim 81, wherein the adjusting comprises changing the formality level according to a level of experience with the voice interface.

83. (Currently Amended) A method of providing a telephony voice user interface for a user comprising:

presenting an input interface to enable the user to specify personality information comprising one or more individual character traits without regard to user interaction history;

selecting a consistent personality for a virtual host based on the specified personality information, wherein the consistent personality defines adjustments to one or more user interaction features of the virtual host;

storing, at a computing device, the individual character traits in a user profile including user interaction history information;

generating the virtual host with the consistent personality in accordance with the individual character traits, in addition to behavior of the virtual host modified by user interaction history;

querying the user for permission to adjust a conversational style of the virtual host if user interaction history reaches a threshold; and

adjusting the conversational style if the user grants permission.

84. (Previously Presented) The method of claim 83, wherein adjusting the conversational style comprises changing a formality level of the conversational style according to a level of user experience with the voice user interface.

85. (Currently Amended) A system for providing a telephony voice interface, the system comprising:

a memory storing:

a receiving module configured to receive personality information comprising one or more individual character traits without regard to user interaction history;

a determining module configured to determine a consistent personality for a virtual host based on the specified personality information, wherein the individual character traits are specified by an end user of the voice interface;

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a storing module configured to store the individual character traits in a profile that includes interaction history information within the memory;

a generating module configured to generate the virtual host with the consistent personality in accordance with the individual character traits, wherein the consistent personality defines adjustments to one or more user interaction features of the virtual host, in addition to behavior of the virtual host modified by user interaction history;

a querying module configured to query the user for permission to adjust a conversational style of the virtual host if interaction history reaches a threshold;

an adjusting module configured to adjust the conversational style if the user grants permission to adjust the conversational style; and

a processor configured to process the storing, generating, querying, and adjusting modules.

86. (Previously Presented) The system of claim 85, adjusting the conversational style comprises changing a formality level of the conversational style according to a level of experience with the voice user interface.

87. (Currently Amended) A non-transitory computer-readable storage medium having instructions stored thereon, the instructions comprising:

instructions for receiving specified personality information comprising one or more individual character traits without regard to user interaction history;

instructions for determining a consistent personality for a virtual host based on the specified personality information, wherein the individual character traits are specified by an end user of ~~the~~ a telephony voice interface;

instructions for storing the individual character traits in a profile having preference information;

instructions for generating the virtual host with the consistent personality in accordance with the individual character traits, wherein the consistent personality defined adjustments to one or more user interaction features of the virtual host, in addition to behavior of the virtual host modified by user interaction history;

instructions for querying a user for permission to adjust a conversational style of the virtual host if interaction history reaches a threshold; and

instructions for adjusting the conversational style based on the interaction history information, if the user grants permission.

88. (Previously Presented) The storage medium of claim 87, wherein the adjusting comprises changing a formality level of the conversational style according to a level of experience with the voice interface.

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89. (Currently Amended) A system comprising:

receiving means to receive specified personality information comprising one or more individual character traits without regard to user interaction history;

determining means to determine a consistent personality for ~~the~~ a virtual host based on the specified personality information, wherein the individual character traits are specified by ~~the~~ an end user of ~~the~~ a telephony voice interface;

storing means to store the individual character traits in a profile having preference information; and

generating means to generate the virtual host with the consistent personality in accordance with the individual character traits, wherein the consistent personality specifies adjustments to one or more user interaction features of the virtual host, in addition to behavior of the virtual host modified by user interaction history.

Conclusion

2. Any inquiry concerning this communication or earlier communications from the examiner should be directed to MD S. ELAHEE whose telephone number is (571)272-7536. The examiner can normally be reached on MON-FRI.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, FAN TSANG can be reached on (571)272-7547. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/MD S ELAHEE/
MD SHAFIUL ALAM ELAHEE
Primary Examiner,
Art Unit 2614
December 8, 2010